FILED
September 22, 2026
INDIANA UTILITY
REGULATORY COMMISSION

STATE of INDIANA

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VERIFIED PETITION OF THE INDIANA OFFICE OF UTILITY CONSUMER COUNSELOR FOR A COMMISSION INVESTIGATION INTO NORTHERN INDIANA PUBLIC SERVICE COMPANY LLC'S ("NIPSCO") PRACTICES AND PROCEDURES REGARDING POWER OUTAGE RESTORATION AFTER THE AUGUST 2026 STORM.	)	**CAUSE NO. 46453**

You are hereby notified that on this date the Indiana Utility Regulatory Commission ("Commission") has caused the following entry to be made:

On August 25, 2026, the Indiana Office of Utility Consumer Counselor ("OUCC") filed a Verified Petition for the Indiana Utility Regulatory Commission ("Commission") to Initiate an Investigation ("Petition"). In the Petition, the OUCC requests the Commission open an investigation into Northern Indiana Public Service Company LLC's ("NIPSCO") practices and procedures regarding power outage restoration after the August 2026 storm.

On August 28, 2026, NIPSCO filed a response to the Petition, in which NIPSCO states that it does not oppose the Petition, and states that it agrees to a limited scope in the investigation of the practices and procedures by it to address the restoration of power outages resulting from the August 2026 storm.

On September 22, 2026, the Commission issued an Order under this Cause commencing a formal investigation into all matters relating to NIPSCO's practices and procedures restoring power outages after the August 2026 storm. The Order also set an Attorney's Conference in this matter for September 28, 2026, at 11:30 a.m. via WebEx. At the Attorney's Conference, parties shall be prepared to discuss a procedural schedule for this Cause. Parties shall also be prepared to discuss any plans for hiring or contracting with an independent, third-party to perform a comprehensive review of NIPSCO's preparedness and response efforts as they related to the August 2026 storm.

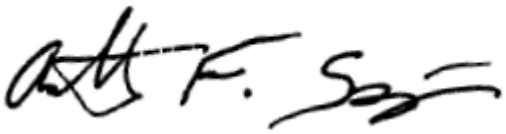
In addressing the storm's impact on infrastructure and on NIPSCO's efforts to assess damages and restore service, NIPSCO's pre-filed testimony in this Cause shall address the following:

- The numbers of customers without power, the amount of time they were without power, and data concerning individual municipalities and the duration of time they were without

power. Furthermore, please describe any and all emergency outage execution plans utilized as they relate to how certain areas of the NIPSCO service territory were prioritized in outage restoration.

- Total damage to NIPSCO's electric infrastructure as a result of the storm and any identified upgrades necessary.
- A detailed report on restoration efforts, including the deployment of utility crews and contractors. Please describe any gaps in the outage/storm restoration process that you identified, and how you will address these gaps going forward.
- How mutual assistance from other utilities factored into the storm restoration efforts. What process was engaged when identifying a need for mutual assistance from the beginning of the storm until the end of restoration?
- Any challenges faced in the storm restoration process, including any concerns with staffing, equipment, vehicles, supply chain limitations, or other aggravating factors.
- Communication with customers before, during, and after the storms, including detailed information on how communications were directed to customers in specific municipalities. Please also include discussion surrounding medically vulnerable customers and any additional communication or treatment thereof.
- Coordination among NIPSCO, local governments, emergency management agencies (including but not limited to federal and state) and any other entities involved in the response.
- Any resources that were used to monitor and predict weather conditions. When weather reports indicated NIPSCO's service territory may be affected by the incoming August storm, what work was done proactively to prepare your team, contractors, and customers? During the storm, what ongoing weather reporting and assessments were reviewed? How did this weather reporting affect mobilization efforts?

IT IS SO ORDERED.



Anthony F. Swinger, Chairman

Kristin E. Kresge, Administrative Law Judge

Date: September 22, 2026